

Ivet Mobile App Manual

(Android Version 1.0)

Table Of Content

Table Of Content	2
Introduction	4
How To Register For An User Account	5
How To Register For A Vet Account	6
How Users Can Schedule An Online Consultancy With A Vet	7
How Users Can Schedule A Physical Appointment With A Vet	8
How Users Can Join An Online Consultancy Video Chat With A Vet	9
User Wise Page List	10
Android Mobile Application-General User	10
1. Login Page	10
2. Sign Up Page	10
3. Home Page	10
4. Dashboard	10
5. Pets Page	11
6. History Page	11
7. More Page	11
8. Online Consultancy Page	11
9. Appointment Page	12
10. My Consultations Page	12
11. My Appointments Page	13
12. Update Profile Page	13
13. Prescriptions Page	13
14. Notifications Page	14
15. Chat History Page	14
16. Reviews Page	14
17. About Us Page	14
18. Past Transactions Page	14
19. Contact Us Page	14
20. Community Page	14
21. Calendar Page	14
22. FAQ Page	14
23. Terms And Conditions Page	14
24. Vet Profile Page	14
25. Request Consultation Page	15
26. Your Cart Page	15
Android Mobile Application-Android App-Vet View	16
1. Login Page	16

2. Sign Up Page	16
3. Home Page	16
4. Dashboard	16
5. History Page	17
6. More Page	17
7. My Consultations Page	17
8. My Appointments Page	17
9. Update Profile Page	18
10. Prescriptions Page	18
11. Notifications Page	18
12. Chat History Page	19
13. Reviews Page	19
14. About Us Page	19
15. Past Transactions Page	19
16. Contact Us Page	19
17. Community Page	19
18. Calendar Page	19
19. FAQ Page	19
20. Terms And Conditions Page	19
Web Based Application-Admin View	20
1. Home Page	20
2. Login Page	20
3. Dashboard	20
4. Online-Consultancies Page	20
5. Physical Appointments Page	22
6. User List Page	22
7. Vets List Page	23
8. Message Page	25
9. Send Notifications Page	25
10. Community Posts Page	25
11. Content Management Page	26
12. Video Call Management Page	26

Introduction

Designed For Pet Owners And Farm Animal Caregivers Alike, This Comprehensive Guide Is Your Passport To Harnessing The Power Of Digital Veterinary Care. Ivet Brings Together The Expertise Of Bsmrau Veterinarians To Provide A Seamless And Accessible Platform For All Your Animal Health Needs.

Whether You're A Devoted Pet Parent Looking For Convenient Access To Top-Notch Veterinary Services Or A Farm Animal Owner Seeking Expert Guidance On Livestock Management, Ivet Is Here To Support You Every Step Of The Way. Our Mission Is To Empower Animal Owners With The Tools They Need To Ensure The Well-Being Of Their Companions, Whether They Have Four Legs Or Hooves.

Within These Pages, You'll Find Detailed Instructions And Insights Covering Every Aspect Of Our Application, Tailored Specifically To The Needs Of Pet Owners And Farm Animal Caregivers. From Managing Your Pet's Medical Records And Scheduling Appointments To Accessing Expert Advice From Bsmrau Veterinarians, Ivet Offers A Comprehensive Suite Of Features To Meet Your Needs.

For Bsmrau Veterinarians, Ivet Serves As A Platform To Connect With Clients, Offer Virtual Consultations, And Expand Your Practice Beyond The Confines Of A Traditional Clinic. Our Application Is Designed To Streamline Your Workflow And Enhance Your Ability To Deliver Personalized And Effective Care To Animal Owners Across The Community.

Whether You're Navigating The App As A Pet Owner, A Farm Animal Caregiver, Or A Bsmrau Veterinarian, The Ivet - Bsmrau Digital Veterinary Services Application Manual Is Your Comprehensive Guide To Maximizing The Potential Of Our Platform. Join Us As We Revolutionize The Landscape Of Veterinary Care And Strengthen The Bond Between Animals And Their Caregivers.

How To Register For An User Account

1. Access The Ivet App: Open The Ivet Mobile Application On Your Device.
2. Navigate To The Sign Up Page: Upon Launching The App, You Will Be Directed To The Login Page. Since You're A New User, Tap On The "Sign Up" Button Located Below The Login Fields.
3. Enter Your Details: On The Sign Up Page, You Will See Input Fields For Email Or Phone Number. Enter Your Desired Login Credential In This Field.
4. Request Otp: Once You've Entered Your Email Or Phone Number, Tap On The "Send Otp" Button. This Will Trigger The App To Send A One-Time Verification Code To The Provided Email Or Phone Number.
5. Retrieve And Enter Otp: Check Your Email Or Phone Messages For The Otp (One-Time Password) Sent By The Ivet App. Enter This Code Into The Designated Field On The Sign Up Page.
6. Social Login (Optional): If You Prefer, You Can Also Sign Up Using Your Google Account. Simply Tap On The "Social Login" Option And Follow The Prompts To Connect Your Google Account With The Ivet App.
7. Complete Registration: After Entering The Otp Or Using The Social Login Option, Your Registration Process Is Complete. This Will Create Your Ivet Account And You Will Be Redirected To The Dashboard.
8. Access Your Account: After Logging In, You'll Gain Access To The Various Features And Functionalities Of The Ivet App, Including Online Consultations, Vet Appointments, Pet Management, And More.

How To Register For A Vet Account

1. Access The Ivet App: Open The Ivet Mobile Application On Your Device.
2. Navigate To The Sign Up Page: Upon Launching The App, You Will Be Directed To The Login Page. Since You're A New User, Tap On The "Sign Up" Button Located Below The Login Fields.
3. Enter Your Details: On The Sign Up Page, You Will See Input Fields For Email Or Phone Number. Enter Your Desired Login Credential In This Field.
4. Select If You Are A Vet Option: Select The Option.
5. Request Otp: Once You've Entered Your Email Or Phone Number, Tap On The "Send Otp" Button. This Will Trigger The App To Send A One-Time Verification Code To The Provided Email Or Phone Number.
6. Retrieve And Enter Otp: Check Your Email Or Phone Messages For The Otp (One-Time Password) Sent By The Ivet App. Enter This Code Into The Designated Field On The Sign Up Page.
7. Social Login (Optional): If You Prefer, You Can Also Sign Up Using Your Google Account. Simply Tap On The "Social Login" Option And Follow The Prompts To Connect Your Google Account With The Ivet App.
8. Complete Registration: After Entering The Otp Or Using The Social Login Option, Your Registration Process Is Complete. This Will Create Your Ivet Account And You Will Be Redirected To The Dashboard.
9. Complete User Profile: Select The Update Profile Button Located In The More Page. Complete Your Profile And Click Save.
10. Account Approval: An Admin Will Review Your Information And Approve Your Account.
11. Access Your Approved Account: After Logging In, You'll Gain Access To The Various Features And Functionalities Of The Ivet App, Including Online Consultations, Appointments And More.

How Users Can Schedule An Online Consultancy With A Vet

1. Access The Ivet App: Open The Ivet Mobile Application On Your Device.
2. Login: Use Your Registered Credentials (Email Or Phone Number And Password) To Log In To Your Ivet Account.
3. Navigate To The Online Consultancy page: Once Logged In, Locate And Select The "Online Consultancy" Option From The App's Dashboard.
4. Browse Vets: Browse Through The List Of Available Vets To Find The One That Best Suits Your Needs. You Can Filter Or Search For Vets Based On Their Name, Specialty, Rating, Or Availability.
5. View Vet Details: Select The Vet You Wish To Consult With To View Their Profile And Detailed Information, Including Their Qualifications, Experience, And Availability.
6. Request Consultation: After Selecting The Desired Vet, Locate And Click On The "See Vet Now" Button To Initiate The Consultation Request Process.
7. Provide Consultation Details And Submit: On The Request Consultation Page, Input All The Necessary Details For The Appointment. This Includes Selecting The Date And Time For The Consultation, Providing Information About Your Pet's Condition, And Any Specific Questions Or Concerns You Have. Then Submit Your Consultation Request By Tapping On Request Vet Button .
8. View Cart And Proceed To Payment: Once The Consultation Request Is Submitted, You Will Be Directed To The Cart Page, Where You Can Review The Associated Fees. Proceed To The Payment Section By Selecting The Make Payment Button.
9. Complete Payment Via Bkash: Enter Your Phone Number. You Will Receive An Otp (One-Time Password) On Your Registered Phone Number. Enter The Otp To Authenticate And Complete The Payment Process Securely.
10. Confirmation And Dashboard: After Successfully Completing The Payment, You Will Be Redirected To Your Dashboard. Here, You Can View Your Scheduled Appointment And Its Details. The Appointment Status Will Initially Be Marked As "Pending." Once The Vet Accepts The Appointment Request, The Status Will Change To "Scheduled," Indicating That The Appointment Is Confirmed.

How Users Can Schedule A Physical Appointment With A Vet

1. Access The Ivet App: Open The Ivet Mobile Application On Your Device.
2. Login: Use Your Registered Credentials (Email Or Phone Number And Password) To Log In To Your Ivet Account.
3. Navigate To The Vet Appointments Page: Once Logged In, Locate And Select The "Vet Appointments" Option From The App's Dashboard.
4. Browse Vets: Browse Through The List Of Available Vets To Find The One That Best Suits Your Needs. You Can Filter Or Search For Vets Based On Their Name, Specialty, Rating, Or Availability.
5. View Vet Details: Select The Vet You Wish To Consult With To View Their Profile And Detailed Information, Including Their Qualifications, Experience, And Availability.
6. Request Consultation: After Selecting The Desired Vet, Locate And Click On The "See Vet Now" Button To Initiate The Consultation Request Process.
7. Provide Consultation Details And Submit: On The Request Consultation Page, Input All The Necessary Details For The Appointment. This Will Include Selecting The Date And Time For The Consultation, Providing Information About Your Pet's Condition, And Any Specific Questions Or Concerns You Have. Then Submit Your Consultation Request By Tapping On The Request Vet Button .
8. View Cart And Proceed To Payment: Once The Consultation Request Is Submitted, You Will Be Directed To The Cart Page, Where You Can Review The Associated Fees. Proceed To The Payment Section By Selecting The Make Payment Button.
9. Complete Payment Via Bkash: Enter Your Phone Number. You Will Receive An Otp (One-Time Password) On Your Registered Phone Number. Enter The Otp To Authenticate And Complete The Payment Process Securely.
10. Confirmation And Dashboard: After Successfully Completing The Payment, You Will Be Redirected To Your Dashboard. Here, You Can View Your Scheduled Appointment And Its Details. The Appointment Status Will Initially Be Marked As "Pending." Once The Vet Accepts The Appointment Request, The Status Will Change To "Scheduled," Indicating That The Appointment Is Confirmed.

How Users Can Join An Online Consultancy Video Chat With A Vet

1. Access Ivet App: Open The Ivet App On Your Device.
2. Login: Log In Using Your Registered Credentials, Typically Your Email Or Phone Number And Password.
3. Navigate To My Consultations Page: Once Logged In, Navigate To The "My Consultations" Section. This Can Be Found In The More Page.
4. Find Your Consultation: Browse Through Your Upcoming Consultations To Locate The One You Wish To Join. Consultation Details, Such As Date, Time, And Vet's Name, Should Be Visible.
5. Join Video Call: Once You've Found Your Desired Consultation. Look For The "Join Video Call" Button & Tap This Button To Initiate The Video Call With The Veterinarian.

i-Vet, BSMRAU

User Wise Page List

Android Mobile Application-General User

1. Login Page

- a. Email Or Phone Number: Enter Your Desired Login Credential.
- b. Password: Enter Your Personal Password.
- c. Use Otp Instead: An Otp Will Be Sent To Your Email Or Phone For Login.
- d. Login Button: Press The Button To Login To Your Ivet Account.
- e. Sign Up Button: Redirects To Sign Up Page.
- f. Social Login: Users Can Login Using Their Google Accounts.

2. Sign Up Page

- a. Email Or Phone Number: Enter Your Desired Login Credential.
- b. Send Otp Button: Once Clicked You Will Receive An Otp Which You Can Use To Create Your Account.
- c. Login Button: Redirects To Login Page.
- d. Social Login: Users Can Sign Up Using Their Google Accounts.

3. Home Page

- a. Landing Section: Swipeable Card, Each Card Contains A Picture And Content.
- b. Our Consultancy Section: Shows The Consultations Offered By Ivet.
- c. Our Services Section: Shows The Services Offered By Ivet.
- d. Top Vets Section: Shows A List Of The Top 10 Vets By Rating.
- e. Client Review Section: Shows A List Of User Reviews.

4. Dashboard

- a. Instant Video Call Button: Allows The User To Pay For And Connect To A Doctor Immediately.
- b. Message A Vet Button: Allows The User To Message Their Desired Vet.
- c. Online Consultancy Button: Redirects To Online Consultancy Page To Search For And Select Vets.
- d. Vet Appointments Button: Redirects To Vet Appointments Page To Search For And Select Vets.
- e. Recent Visits List: A List Of Recent Vet Visits By The User.
- f. Recent Visits List-See All Button: Redirects To The History Page.
- g. Pending Online Consultancies List: A List Of Upcoming Online Consultancies With Vets.
- h. Pending Online Consultancies List-See All Button: Redirects To A Page With All Pending Consultancies.
- i. Pending Appointments List: A List Of Upcoming Appointments With Vets.

- j. Pending Appointments List-See All Button: Redirects To A Page With All Pending Appointments.
- k. Pending Messages: Shows All Messages Received But Not Opened Yet.
- l. Pending Messages-See All Button: Redirects To A Page With All Created Messages.

5. Pets Page

- a. Pet Profile: Shows The Selected Pets Picture, Name, Age, Gender And Weight.
- b. Select Pet Option: Circular Icons At The Top Of Page Shows Each Pet Added Using Their Profile Picture. Select The Desired Pet To View Its File.
- c. Add Pet Option: Circular Icon At Top Of With A Add Sign Allows Users To Add New Pets When Needed.
- d. Past Records Button: Will Redirect To A Page Showing All Past Consultancies Or Appointments For The Selected Pet.
- e. Prescription Button: Will Redirect To A Page Showing All Past Prescriptions Created For The Selected Pet.
- f. Lab Result Button: Will Redirect To A Page Showing All Lab Results.

6. History Page

- a. A List Of All Actions Taken By The User.

7. More Page

- a. A Page Containing Buttons To Access The User Profile, My Consultation Page, My Appointment Page, Prescriptions Page, Reviews, About Us Page, Past Transaction Page, Contact Us Page, Community Page, Calendar Page, Faq And Terms And Conditions.

8. Online Consultancy Page

- a. Search By Vet Name Option: Search For Your Desired Doctor By Name.
- b. Sort By And Filter Option: Filter By Status, Rating Or Speciality.
- c. Farm Or Pets Button: Will Filter The List By Vets Who Specialize In Pets Or Farm Animals As Selected.
- d. List Of All Vets With The Following Information:
 - i. Name
 - ii. Status
 - 1. Green: Indicates The Vet Is Online
 - 2. Red: Indicates The Vet Is Offline
 - iii. Picture
 - iv. Designation
 - v. Hospital
 - vi. Speciality
 - vii. Rating
 - viii. Experience

- ix. Consultation Fee
- x. View Vet Button: Will Redirect To The Selected Vets Page.
- xi. See Vet Now Button: Will Redirect To The Request Consultancy Page.

9. Appointment Page

- a. Search By Vet Name Option: Search For Your Desired Doctor By Name.
- b. Sort By And Filter Option: Filter By Status, Rating Or Speciality.
- c. Farm Or Pets Button: Will Filter The List By Vets Who Specialize In Pets Or Farm Animals As Selected.
- d. List Of All Vets With The Following Information:
 - i. Name
 - ii. Picture
 - iii. Status
 - iv. Designation
 - v. Hospital
 - vi. Speciality
 - vii. Rating
 - viii. Experience
 - ix. Consultation Fee
 - x. View Vet Button: Will Redirect To The Selected Vets Page.
 - xi. See Vet Now Button: Will Redirect To The Request Consultancy Page.

10. My Consultations Page

- a. Search By Vet Name Option: Search For Your Desired Doctor By Name.
- b. Sort By And Filter Option: Filter By Status, Rating Or Speciality.
- c. Farm Or Pets Button: Will Filter The List By Vets Who Specialize In Pets Or Farm Animals As Selected.
- d. List Of All Previous Consultancies With The Following Information:
 - i. Name
 - ii. Picture
 - iii. Status:
 - 1. Done: Indicates The Consultation Has Been Completed.
 - 2. Pending: Indicates The Consultation Is Upcoming.
 - 3. Canceled: Is Shown If A Scheduled Consultation Is Canceled.
 - iv. Designation
 - v. Hospital
 - vi. Speciality
 - vii. Rating
 - viii. Experience

- ix. Consultation Fee
- x. View Vet Button: Will Redirect To The Selected Vets Page.
- xi. More Info Button:
- xii. Join Call Button:

11. My Appointments Page

- a. Search By Vet Name Option: Search For Your Desired Doctor By Name.
- b. Sort By And Filter Option: Filter By Status, Rating Or Speciality.
- c. Farm Or Pets Button: Will Filter The List By Vets Who Specialize In Pets Or Farm Animals As Selected.
- d. List Of All Previous Appointments With The Following Information:
 - i. Name
 - ii. Picture
 - iii. Status
 - 1. Done: Indicates The Consultation Has Been Completed.
 - 2. Pending: Indicates The Consultation Is Upcoming.
 - 3. Canceled: Is Shown If A Scheduled Consultation Is Canceled.
 - iv. Designation
 - v. Hospital
 - vi. Speciality
 - vii. Rating
 - viii. Experience
 - ix. Consultation Fee
 - x. View Vet Button: Will Redirect To The Selected Vets Page.
 - xi. More Info Button:
 - xii. Join Call Button:

12. Update Profile Page

- a. Upload Profile Pic Option
- b. Basic Information:
 - i. First Name
 - ii. Last Name
 - iii. Email
 - iv. Password
 - v. Phone
 - vi. Date Of Birth
- c. Save Changes Button

13. Prescriptions Page

- a. List Of Past Prescriptions Showing;
 - i. Vet Name
 - ii. Pet Name

- iii. Date
- iv. Time
- v. If Pressed-> Will Redirect To The Specific Prescriptions.

14. Notifications Page

- a. List Of Past Notifications Showing;
 - i. The Notification
 - ii. Time

15. Chat History Page

- a. List Of Past Chats Showing;
 - i. Vet Or Admin Name
 - ii. Date
 - iii. Time

16. Reviews Page

- a. List Of All Reviews Given For Past Consultancy Or Appointments.

17. About Us Page

- a. Content About Ivet

18. Past Transactions Page

- a. List Of All Previous Transactions Made.

19. Contact Us Page

- a. Contact Us Details

20. Community Page

- a. Create And Submit Post: Users Can Create A Custom Post With Pictures For Any Queries They May Have For The Registered Vets Of Ivet.
- b. Farm Or Pets Button: Will Filter The List By Vets Who Specialize In Pets Or Farm Animals As Selected.
- c. Posts By Other Users: As You Scroll Down You Can See The Various Posts Made By Other Users.
- d. Comments Section: Each Post Has A Comment Section Where Admins Or Vets Can Reply To The User Queries.

21. Calendar Page

- a. Shows All Confirmed Appointments And Consultancies Of The User.

22. FAQ Page

- a. A List Of Common Questions And Answers

23. Terms And Conditions Page

- a. The Terms And Conditions As Laid Out By Bsmrau

24. Vet Profile Page

- a. Profile Picture
- b. Name
- c. Designation
- d. Department

- e. Experience
- f. Rating
- g. Registration No.
- h. Department And Speciality
- i. Info At A Glance
- j. Experience Details
- k. Reviews
- l. See Vet Now Button: Will Redirect To The Request Consultation Page.

25. Request Consultation Page

- a. Owners Information:
 - i. Name
 - ii. Number
 - iii. Select If Owner Is Different
- b. Pet Information:
 - i. Select A Pet
 - ii. Name
 - iii. Species
 - iv. Weight
 - v. Age
 - vi. Issue
 - vii. Add Photo
- c. Vet And Consultation Information:
 - i. Name
 - ii. Id
 - iii. Dept
 - iv. Experience
 - v. Consultation Date
 - vi. Consultation Time
- d. Request Vet Button: Once Pressed Will Redirect To The Cart Page To Complete Payment.

26. Your Cart Page

- a. List Showing The Vet Name And Fee.
- b. Have Ay Coupons Field:
- c. Payment Summary
- d. Make Payment Button

Android Mobile Application-Android App-Vet View

1. Login Page

- a. Email Or Phone Number: Enter Your Desired Login Credential.
- b. Password: Enter Your Personal Password.
- c. Use Otp Instead: An Otp Will Be Sent To Your Email Or Phone For Login.
- d. Login Button: Press The Button To Login To Your Ivet Account.
- e. Sign Up Button: Redirects To Sign Up Page.
- f. Social Login: Users Can Login Using Their Google Accounts.

2. Sign Up Page

- a. Email Or Phone Number: Enter Your Desired Login Credential.
- b. Send Otp Button: Once Clicked You Will Receive An Otp Which You Can Use To Create Your Account.
- c. Login Button: Redirects To Login Page.
- d. Social Login: Users Can Sign Up Using Their Google Accounts.

3. Home Page

- a. Landing Section: Swipeable Card, Each Card Contains A Picture And Content.
- b. Our Consultancy Section: Shows The Consultations Offered By Ivet.
- c. Our Services Section: Shows The Services Offered By Ivet.
- d. Top Vets Section: Shows A List Of The Top 10 Vets By Rating.
- e. Client Review Section: Shows A List Of User Reviews.

4. Dashboard

- a. Status Button: Vet Can Set Their Status As Online (As Indicated By The Color Green) Or Offline (As Indicated By The Color Red).
- b. Pending Online Consultancies List: A List Of Upcoming Online Consultancies With Patients.
- c. Pending Online Consultancies List-See All Button: Redirects To A Page With All Pending Consultancies.
- d. Pending Online Consultancies List-View Button: Shows The Appointment Details And Allows The Vet To Enter The Video Call Or Change Status Or Reschedule.
- e. Pending Appointments List: A List Of Upcoming Appointments With Patients.
- f. Pending Appointments List-See All Button: Redirects To A Page With All Pending Appointments.
- g. Pending Appointments List-View Button: Shows The Appointment Details And Allows The Vet To Start The Appointment Or Change Status Or Reschedule.
- h. Pending Messages: Shows All Messages Received But Not Opened Yet.

- i. Pending Messages-See All Button: Redirects To A Page With All Created Messages.

5. History Page

- a. A List Of All Actions Taken By The User.

6. More Page

- a. A Page Containing Buttons To Access The User Profile, My Consultation Page, My Appointment Page, Prescriptions Page, Reviews, About Us Page, Past Transaction Page, Contact Us Page, Community Page, Calendar Page, Faq And Terms And Conditions.

7. My Consultations Page

- a. Search By Patient Name Option: Search For Your Desired Patient By Name.
- b. Sort By And Filter Option: Filter By Status, Rating Or Speciality.
- c. Farm Or Pets Button: Will Filter The List By Pets Or Farm Animals As Selected.
- d. List Of All Previous Consultancies With The Following Information:
 - i. Sl.
 - ii. Name
 - iii. Pet Type
 - iv. Status:
 - 1. Accepted: Indicates The Consultancy Has Been Scheduled.
 - 2. Pending: Indicates The Consultation Is Upcoming.
 - 3. Canceled: Is Shown If A Scheduled Consultation Is Canceled.
 - v. Date & Time
 - vi. View Button: If Pressed Shows The Appointment Details And Allows The Vet To Change The Status Or Join The Call If Applicable.

8. My Appointments Page

- a. Search By Patient Name Option: Search For Your Desired Doctor By Name.
- b. Sort By And Filter Option: Filter By Status, Rating Or Speciality.
- c. Farm Or Pets Button: Will Filter The List By Pets Or Farm Animals As Selected.
- d. List Of All Previous Appointments With The Following Information:
 - i. Sl.
 - ii. Name
 - iii. Pet Type
 - iv. Status:
 - 1. Accepted: Indicates The Consultancy Has Been Scheduled.

- 2. Pending: Indicates The Consultation Is Upcoming.
- 3. Canceled: Is Shown If A Scheduled Consultation Is Canceled.
- v. Date & Time
- vi. View Button: If Pressed Shows The Appointment Details And Allows The Vet To Change The Status.

9. Update Profile Page

- a. Upload Profile Pic Option
- b. Basic Information:
 - i. First Name
 - ii. Last Name
 - iii. Email
 - iv. Password
 - v. Phone
 - vi. Date Of Birth
- c. Vet Details:
 - i. Vet Type
 - ii. Department
 - iii. Qualifications
 - iv. Speciality
 - v. Experience Years
 - vi. Current Employee
 - vii. Description
 - viii. Avg. Consultation Time
 - ix. Follow Up Fee
 - x. Appointment Fee
 - xi. Consultation Fee
- d. Save Changes Button

10. Prescriptions Page

- a. List Of Past Prescriptions Showing;
 - i. Vet Name
 - ii. Pet Name
 - iii. Date
 - iv. Time
 - v. If Pressed-> Will Redirect To The Specific Prescriptions.

11. Notifications Page

- a. List Of Past Notifications Showing;
 - i. The Notification
 - ii. Time

- 12. Chat History Page**
 - a. List Of Past Chats Showing;
 - i. Vet Or Admin Name
 - ii. Date
 - iii. Time
- 13. Reviews Page**
 - a. List Of All Reviews Received For Past Consultancy Or Appointments.
- 14. About Us Page**
 - a. Content About Ivet
- 15. Past Transactions Page**
 - a. List Of All Previous Transactions Received.
- 16. Contact Us Page**
 - a. Contact Us Details
- 17. Community Page**
 - a. Farm Or Pets Button: Will Filter The List By Vets Who Specialize In Pets Or Farm Animals As Selected.
 - b. Posts By Users: As You Scroll Down You Can See The Various Posts Made By Other Users.
 - c. Comments Section: Each Post Has A Comment Section Where Admins Or Vets Can Reply To The User Queries.
- 18. Calendar Page**
 - a. Shows All Confirmed Appointments And Consultancies Of The Vet.
- 19. FAQ Page**
 - a. A List Of Common Questions And Answers
- 20. Terms And Conditions Page**
 - a. The Terms And Conditions As Laid Out By Bsmrau

Web Based Application-Admin View

1. Home Page

- a. Landing Section: Swipeable Card, Each Card Contains A Picture And Content.
- b. Our Consultancy Section: Shows The Consultations Offered By Ivet.
- c. Our Services Section: Shows The Services Offered By Ivet.
- d. Top Vets Section: Shows A List Of The Top 10 Vets By Rating.
- e. Client Review Section: Shows A List Of User Reviews.

2. Login Page

- a. Email Or Phone Number: Enter Your Desired Login Credential.
- b. Password: Enter Your Personal Password.

3. Dashboard

- a. Dashboard: A Central Hub Providing Access To Key Features And Information.
- b. Nav Bar: Navigation Menu Allowing Easy Access To Different Sections Of The Admin Panel.
- c. Homepage Button: Direct Link To The Homepage For Quick Access.
- d. Notifications Icon: Displays Alerts Or Notifications For New Activities Or Updates.
- e. Appointment Requests Received Data Tile: Shows The Number Of Appointment Requests Received From Clients.
- f. Consultancy Requests Received Data Tile: Indicates The Number Of Consultancy Requests Received From Clients Seeking Advice Or Guidance.
- g. New Requests Today Data Tile: Highlights The Count Of New Requests Received Within The Current Day.
- h. Daily Sales Graph: Graphical Representation Illustrating The Daily Sales Performance.
- i. Completed Consultancy Chart: Graphical Representation Depicting The Number Of Consultancy Sessions Completed Over Time.
- j. Completed Appointments Charts: Graphical Representation Showing The Trend Of Completed Appointments Over Time.
- k. Pending Requests: Displays The Number Of Pending Requests Awaiting Action Or Approval.
- l. Requests Overview: Provides A Comprehensive Summary Or Overview Of All Requests Received, Their Status, And Any Relevant Details.

4. Online-Consultancies Page

- a. Create Online-Consultancy Button.

- i. Button Allows Admins To Create A New Online Consultancy Session.
- ii. Consultancy Details:
 - 1. Vet: Select The Veterinarian Providing The Consultancy From A Dropdown List.
 - 2. User: Identify The User Seeking The Consultancy From A Dropdown List.
 - 3. Consultancy Fee: Display The Fee Associated With The Consultancy Service.
 - 4. Pet: Specify The Pet For Which The Consultancy Is Being Sought From A Dropdown List.
 - 5. Issue: Describe The Issue Or Reason For The Consultancy.
 - 6. Payment Amount: Input The Amount To Be Paid For The Consultancy.
 - 7. Consultancy Date: Choose The Date For The Consultancy.
 - 8. Consultancy Time: Select The Time Slot For The Consultancy.
 - 9. Different User Option (To Be Used If Pet Owner And User Is Different):
 - a. Username: Input Field For Entering The Username Of A Different User.
 - b. Number: Provide Contact Number For The Different User.
- iii. Confirm: Button To Confirm The Consultancy Session.
- b. Table Of Online-Consultancies:
 - i. Si: Serial Number, Used To Uniquely Identify Each Online Consultancy Session.
 - ii. User Name: Name Of The User Who Initiated The Consultancy Request.
 - iii. Vet Name: Name Of The Veterinarian Assigned For The Consultancy Session.
 - iv. Date: Date On Which The Consultancy Session Is Requested.
 - v. Time: Time At Which The Consultancy Session Is Scheduled.
 - vi. Status: Current Status Of The Consultancy Session, Such As Pending, Approved, Canceled Or Complete.
 - vii. Actions: Possible Actions That Can Be Taken For The Consultancy Session, Such As Viewing Details Or Canceling.
 - 1. Edit: Button To Edit The Session Details.
 - 2. Delete: Button To Delete The Session.

5. Physical Appointments Page

- a. Create An Appointment Button.
 - i. Button Allows Admins To Create An Appointment Session.
 - ii. Appointment Details:
 - 1. Vet: Select The Veterinarian For The Appointment.
 - 2. User: Identify The User Scheduling The Appointment.
 - 3. Appointment Time: Specify The Time For The Appointment.
 - 4. Pet: Specify The Pet For Which The Appointment Is Scheduled.
 - 5. Payment Amount: Display The Amount To Be Paid For The Appointment.
 - 6. Appointment Fee: Display The Fee Associated With The Appointment.
 - 7. Issue: Describe The Issue Or Reason For The Appointment.
 - 8. Appointment Date: Choose The Preferred Date For The Appointment.
- b. Table Of Physical Appointments:
 - i. Sl.: Serial Number Used To Uniquely Identify Each Appointment.
 - ii. User Name: Name Of The User Who Scheduled The Appointment.
 - iii. Vet Name: Name Of The Veterinarian For The Appointment.
 - iv. Date: Date Of The Appointment.
 - v. Time: Time Of The Appointment.
 - vi. Status: Current Status Of The Appointment (E.G., Pending, Confirmed, Completed).
 - vii. Action Buttons: Buttons Available For Actions Related To The Appointment.
 - 1. Edit: Button To Edit The Appointment Details.
 - 2. Delete: Button To Delete The Appointment.

6. User List Page

- a. Create An User Button
 - i. Button Allows Admins To Create An User.
 - ii. User Details:
 - 1. User Name: Input Field For Entering The Username Chosen By The User.
 - 2. Profile Photo: Option To Upload Or Select A Profile Photo For The User's Account.
 - 3. Email: Input Field For Entering The Email Address Associated With The User's Account.
 - 4. Password: Input Field For Setting The Password For User Authentication.

5. First Name: Input Field For Entering The User's First Name.
6. Last Name: Input Field For Entering The User's Last Name.
7. Date Of Birth: Input Field Or Date Picker For Selecting The User's Date Of Birth.
8. Country: Input Field For Entering The User's Country Of Residence.
9. Street: Input Field For Entering The User's Street Address.
10. City: Input Field For Entering The User's City Of Residence.
11. State: Input Field For Entering The User's State Or Region Of Residence.
12. Zip: Input Field For Entering The User's Postal Code Or Zip Code.
13. Phone Number: Input Field For Entering The User's Contact Phone Number.
14. Confirm: Button To Confirm The Creation Of The User Account.

b. Table Of Users:

- i. Si: Serial Number Assigned To Each User Entry, Providing A Unique Identifier For Reference And Sorting Purposes.
- ii. User Name: Name Of The User, Serving As A Primary Identifier For The User Within The System.
- iii. No. Of Online Consultancies: Number Of Online Consultancies The User Has Engaged In. This Metric Helps Track The User's Interaction With Online Consultancy Services.
- iv. No. Of Appointments: Number Of Physical Appointments The User Has Scheduled. This Metric Provides Insight Into The User's Engagement With Physical Appointment Services.
- v. Total Payed: Total Amount Paid By The User Across All Transactions Or Services. This Metric Reflects The User's Financial Contribution Or Activity Within The System.
- vi. Action Buttons: Buttons Available For Actions Related To The User.
 1. Edit: Button To Edit The User Details.
 2. Delete: Button To Delete The User.

7. Vets List Page

a. Create An Vet Button

- i. Button Allows Admins To Create Vet.
- ii. Vet Details:
 1. First Name: Input Field For Entering The Veterinarian's First Name.

2. Last Name: Input Field For Entering The Veterinarian's Last Name.
3. Department: Input Field For Specifying The Department Or Specialization Of The Veterinarian Within The Veterinary Clinic Or Hospital.
4. Qualification: Input Field For Specifying The Academic Qualifications And Degrees Held By The Veterinarian.
5. Follow-Up Fee: Input Field For Specifying The Fee Charged For Follow-Up Consultations Or Appointments.
6. Appointment Fee: Input Field For Specifying The Fee Charged For Standard Appointments Or Visits.
7. Consultation Fee: Input Field For Specifying The Fee Charged For Consultations Or Advisory Services.
8. Speciality: Input Field For Specifying The Area Of Specialization Or Expertise Of The Veterinarian (E.G., Surgery, Internal Medicine, Dermatology).
9. Unique Vet Id: Input Field For Assigning A Unique Identifier To The Veterinarian Within The System.
10. Experience (In Years): Input Field For Specifying The Number Of Years Of Professional Experience The Veterinarian Has.
11. Description: Input Field For Providing Additional Information Or A Brief Description Of The Veterinarian's Background, Expertise, Or Practice Philosophy.
12. Consultation Duration: Input Field For Specifying The Duration Of Each Consultation Session Conducted By The Veterinarian.
13. Medical License No.: Input Field For Entering The Veterinarian's Medical License Number, Ensuring They Are Licensed To Practice Veterinary Medicine.
14. Current Employer: Input Field For Specifying The Current Employer Or Organization The Veterinarian Is Affiliated With.
15. Confirm: Button That Confirms The Creation Of The Veterinarian Profile With The Provided Details.

b. Table Of Users:

- i. Si: Serial Number Assigned To Each Entry, Providing A Unique Identifier For Reference And Sorting Purposes.
- ii. Id: Unique Identifier Or Code Assigned To Each Veterinarian Within The System.

- iii. Vet Name: Name Of The Veterinarian, Serving As A Primary Identifier For The Veterinarian Within The System.
- iv. Medical License No.: License Number Issued To The Veterinarian, Ensuring They Are Licensed To Practice Veterinary Medicine.
- v. Total Earned: Total Earnings Generated By The Veterinarian Through Consultations, Appointments, Or Other Services Rendered.
- vi. Total Patients Attended: Total Number Of Patients Attended To Or Treated By The Veterinarian.
- vii. Status: Current Status Of The Veterinarian, Indicating Whether They Are Active, On Leave, Or Inactive Within The System.
- viii. Action Buttons: Buttons Available For Actions Related To The Vet.
 - 1. Edit: Button To Edit The Vet Details.
 - 2. Delete: Button To Delete The Vet.

8. Message Page

- a. List Of Past Chats Showing;
 - i. Name Of The User, Veterinarian, Or Administrator Involved In The Chat.
 - ii. A Snippet Or Excerpt From The Last Message Exchanged In The Chat, Providing Context Or Indicating The Topic Of Discussion.
 - iii. Duration Since The Last Message Was Sent Or Received In The Chat, Indicating The Freshness Or Recency Of The Conversation.

9. Send Notifications Page

- a. Table Of Sent Notifications:
 - i. Si: Serial Number Assigned To Each Entry, Providing A Unique Identifier For Reference And Sorting Purposes.
 - ii. User Name: Name Of The User Associated With The Chat, Allowing For Easy Identification.
 - iii. Email: Email Address Of The User, Providing A Means Of Communication And Contact.
 - iv. Phone Number: Phone Number Of The User, Enabling Direct Communication If Necessary.
 - v. Actions
 - 1. View The Create Notification

10. Community Posts Page

- a. A List Displaying All Posts Created By Users Within The System..
- b. Each Post Contains:
 - i. Name Of User: The Name Or Identifier Of The User Who Created The Post.

- ii. Post Type (Pet Or Farm Animal): Indicates Whether The Post Pertains To A Pet Or A Farm Animal.
- iii. Content: The Main Text Provided By The User In The Post.
- iv. Picture: An Optional Image Attached To The Post, Providing Visual Context Or Additional Information.
- v. Comment Section:
 - 1. Previous Comments: Names Of Users Who Have Previously Commented On The Post.
 - 2. Create Comment: Users Can Create A Comment.
- c. Ability To Delete Posts.

11. Content Management Page

- a. Terms & Conditions: Administrators Have The Ability To Edit Text Using A Diverse Set Of Features Provided Within The Platform.
- b. About Us: Administrators Have The Capability To Modify The Content As Needed To Accurately Represent The Organization.

12. Video Call Management Page

- a. Table Of Video Calls:
 - i. Sl.: Serial Number Assigned To Each Entry, Providing A Unique Identifier For Reference And Sorting Purposes.
 - ii. Id: Unique Identifier Or Code Associated With Each Entry, Serving As A Reference Point For Identification.
 - iii. Date: Date Of The Entry, Indicating When The Action Or Event Occurred.
 - iv. Time: Time Of The Entry, Specifying The Precise Timing Of The Action Or Event.
 - v. Duration: Duration Of The Action Or Event, Providing Information On The Length Of Time It Took Place.
 - vi. Actions: View And Edit Options Available.